



EduCall

ONLINE HELPDESK VOOR LEERADVIES

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1 juli 2009

Dear HR colleague,

Wouldn't it be handy if there were an independent and professional contact point which employees could approach with personal learning and career queries, as a form of support to your own advisory capacities in the field of Learning & Development?

Keeping the expert knowledge and skills of one's workforce up to date remains a crucial issue to every business and organisation. And particularly now, it is more important than ever.

If we were to ask the following question at your organisation:

'Who is responsible for training and personal development of the workforce?', would your employees wholeheartedly answer: 'I am!'

Well, that would be a step in the right direction. But, what is actually the right direction for employees?

That's where **EduCall** comes in:

An independent Online Helpdesk for learning advice.

When tailor-made advice and information is required (aligned with your organisation's principles) or assistance in selecting a training course or some other form of education, employees, managers or HR consultants can approach us for professional and objective advice. If necessary, we can put you in touch with a professional trainer, coach or educational expert. In this respect, we are not affiliated with any particular educational body or institute whatsoever, though we do have a sound understanding of the market.

Online: How does that work?

There are various (combined) options.

1. written: Q&A via the Internet or intranet
2. telephony: skype or chat contact with our helpdesk
3. walk-in consultation on site.

With the assistance of an experienced learning advisor, who asks crucial questions or helps you view the matter from a slightly different perspective, you can achieve better results or make more accurate choices.

We draw up a specific contract for each organisation's use of the Online Helpdesk, in which we jointly define the content and type of advice required and the remuneration applicable.

We would therefore be pleased to schedule a personal meeting with you to establish exactly the form of service you require from EduCall.

You may either reply to this email (info@educall.nl) or contact us using the data given below.

We look forward to hearing from you!

Kind regards,

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